



What is the city of Rocky Mount doing in response to the coronavirus?

- City officials are focused on community well-being, safety and quality of life by continuing to deliver excellent municipal services during the coronavirus pandemic.

Is City Hall closed?

- No. City Hall is open for business and operating under normal business hours for the public and employees.

Are any city facilities closed to the public?

- Yes. The Business Services Center is closed to the public.

Are city employees working from home?

- No. City employees are working on-site at their designated locations.

Are employees allowed to travel on city related business?

- All city business-related travel by employees has been restricted to within Nash and Edgecombe counties.

Are you downsizing or reducing the size of the workforce?

- No. Currently there are no plans to downsize our organization.

Will there still be City Council meetings?

- Yes. At this time, the City Council plans to continue to meet on the 2nd and 4th Monday of each month.

Have any meetings been cancelled?

- Yes. Neighborhood meetings, Boards and Commission meetings, Citizens Academy, and Rocky Mount Area Youth Council Meeting.

Have any meetings been postponed?

- Rocky Mount City Council retreat scheduled for March 25-27
- The Minority Women Business Enterprise workshop scheduled for April 3

How can I pay my utility bill?

- Drive-thru service at the Business Services Center, online at rockymountnc.gov, by phone at 1-866-288-7608 and by mail at PO BOX 1180 Rocky Mount, NC 27802.

How can I pay my tax bill?

- Drive-thru service at the Business Services Center, online at rockymountnc.gov and by mail at PO BOX 1180 Rocky Mount, NC 27802.

Is Development Services processing applications?

- Yes. Development Services is conducting business as normal.

Can I still get a pest permit?

- Yes. Pest permits are available by emailing your request to rmpdrecordsrequest@rockymountnc.gov

How can I get an offense report?

- Offense reports are available by visiting the Rocky Mount Police Department's P2C website at rmpdp2c.rockymountnc.gov.

How can I get an accident report?

- Accident reports are available by emailing your request to rmpdrecordsrequest@rockymountnc.gov

Is the animal shelter open?

- Yes. The animal shelter is operating by appointment only.

What Parks and Recreation programs have been cancelled?

- All programs and classes at Parks and Recreation facilities including the Rocky Mount Senior Center, the Imperial Centre for the Arts and Sciences, South Rocky Mount Community Center and the Booker T. Washington Community Center have been cancelled. All tournaments scheduled for the Rocky Mount Sports Complex and Rocky Mount Event Center have been cancelled until further notice.

Are rentals for Parks and Recreation facilities being accepted?

- No. Rentals for parks and facilities are not being taken until further notice.

How can I stay informed?

Visit rockymountnc.gov and follow the city's social media platforms